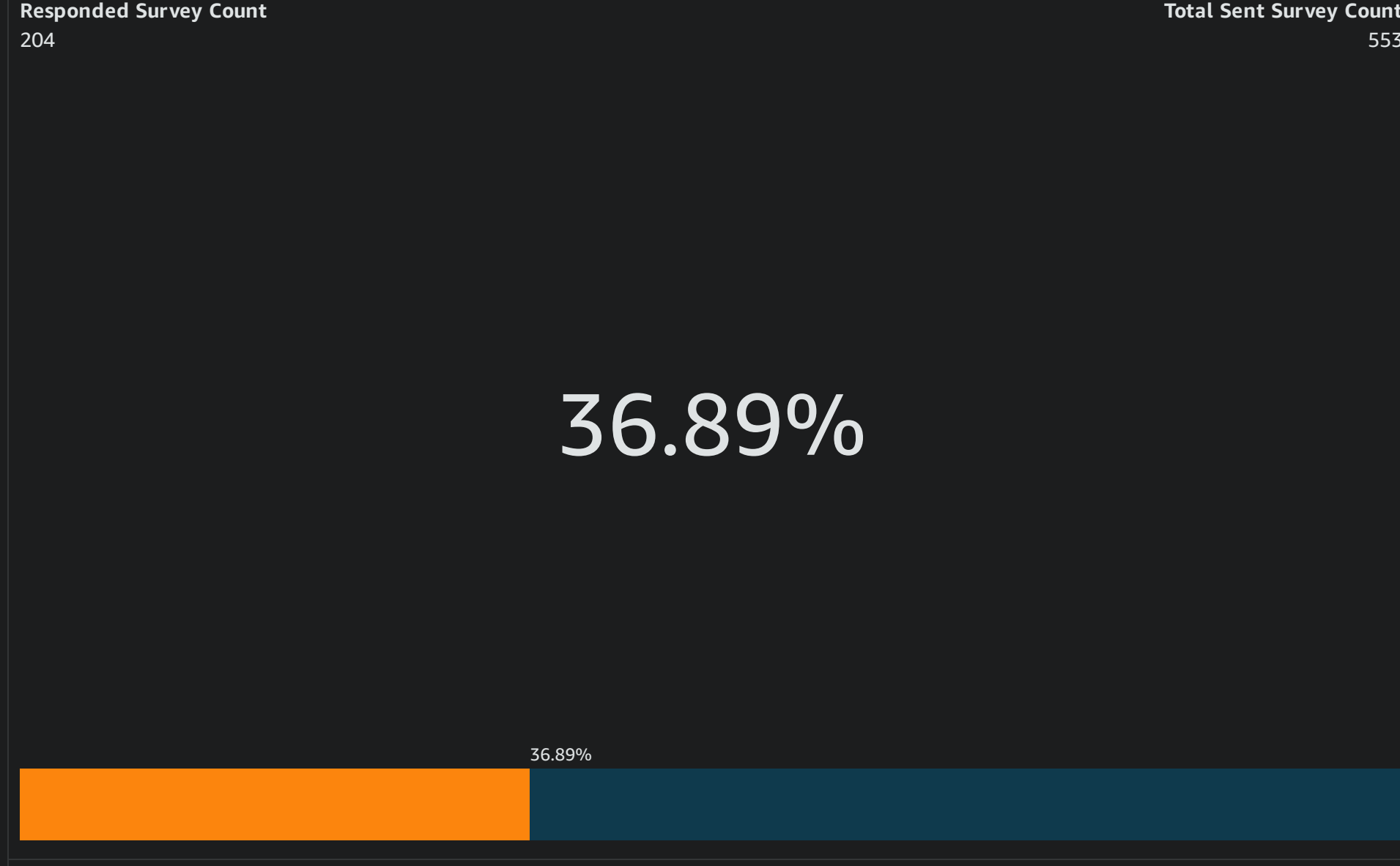
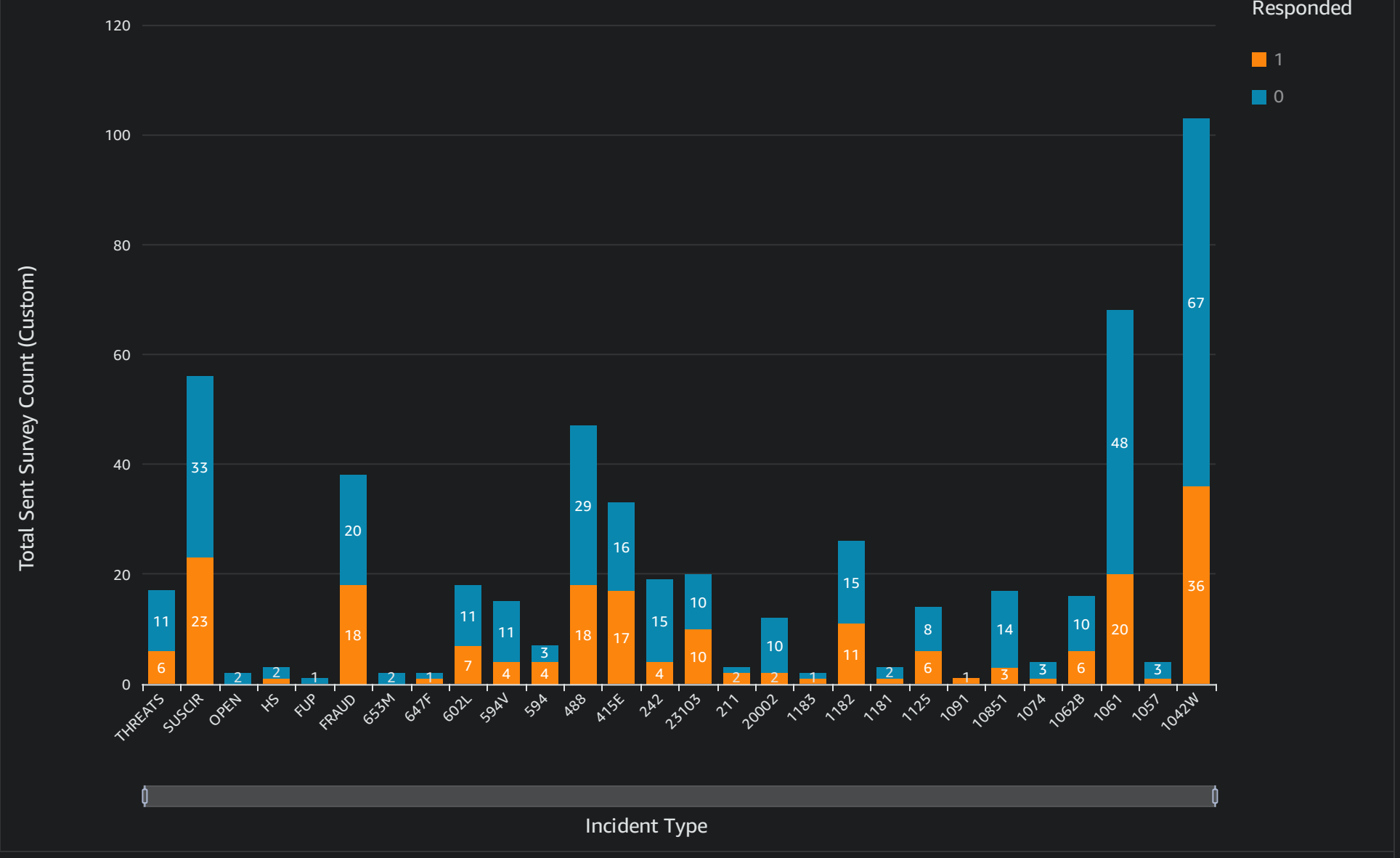


### Survey Response Rate



### Total Sent Survey Count by Incident Type

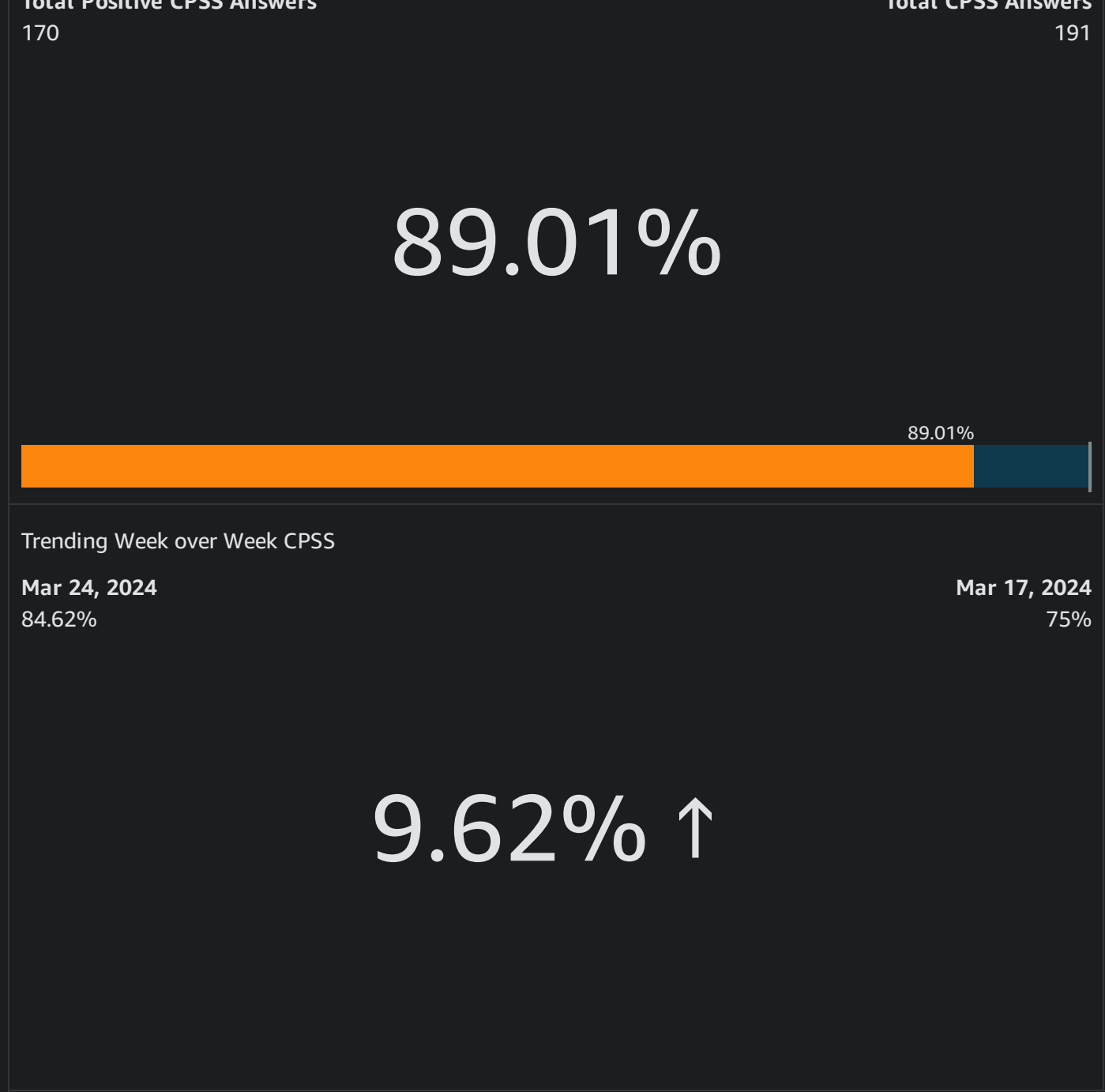


## CPSS

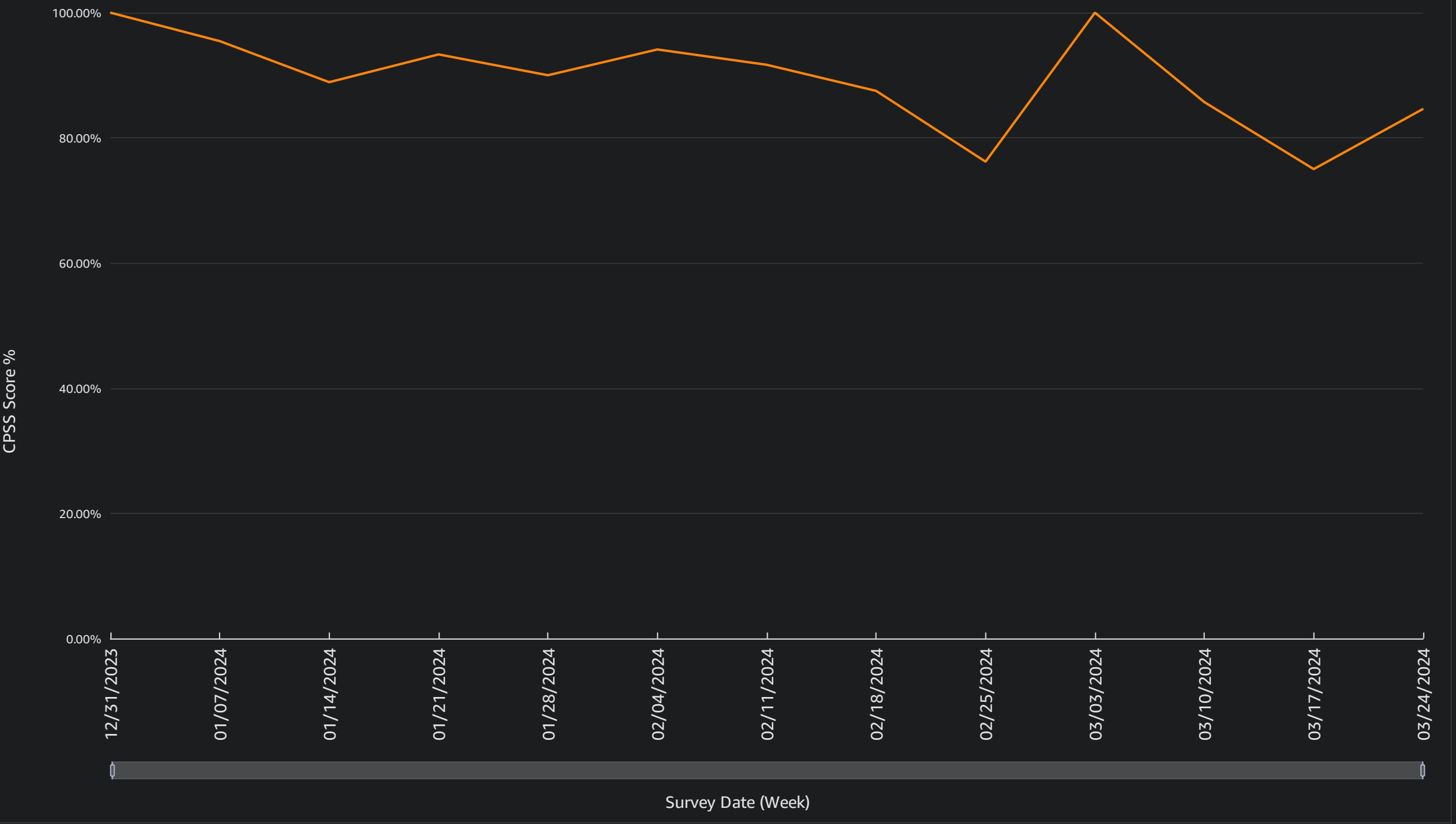
The best week for the filtered time period in the Controls for CPSS is Mar 3, 2024 with a score of **100.00%**, while the worst week is Mar 17, 2024 with a score of **75.00%**.

**About CPSS**  
The Citizen Positive Satisfaction Score (CPSS) is a calculation based on Scale questions from 1-5 that you send to your citizens.

### Citizen Positive Satisfaction Score (CPSS)

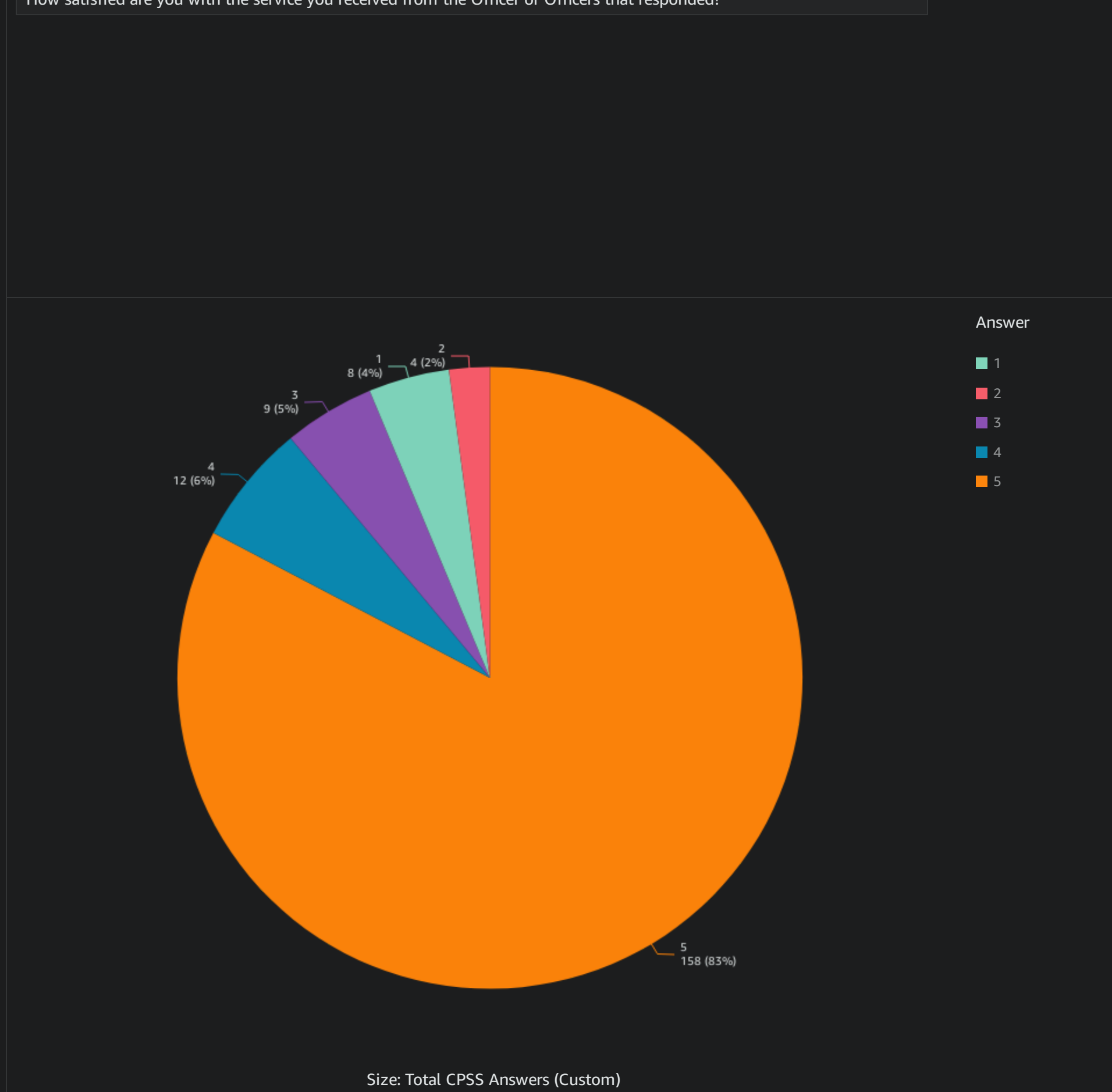


### CPSS Score % by Survey Date

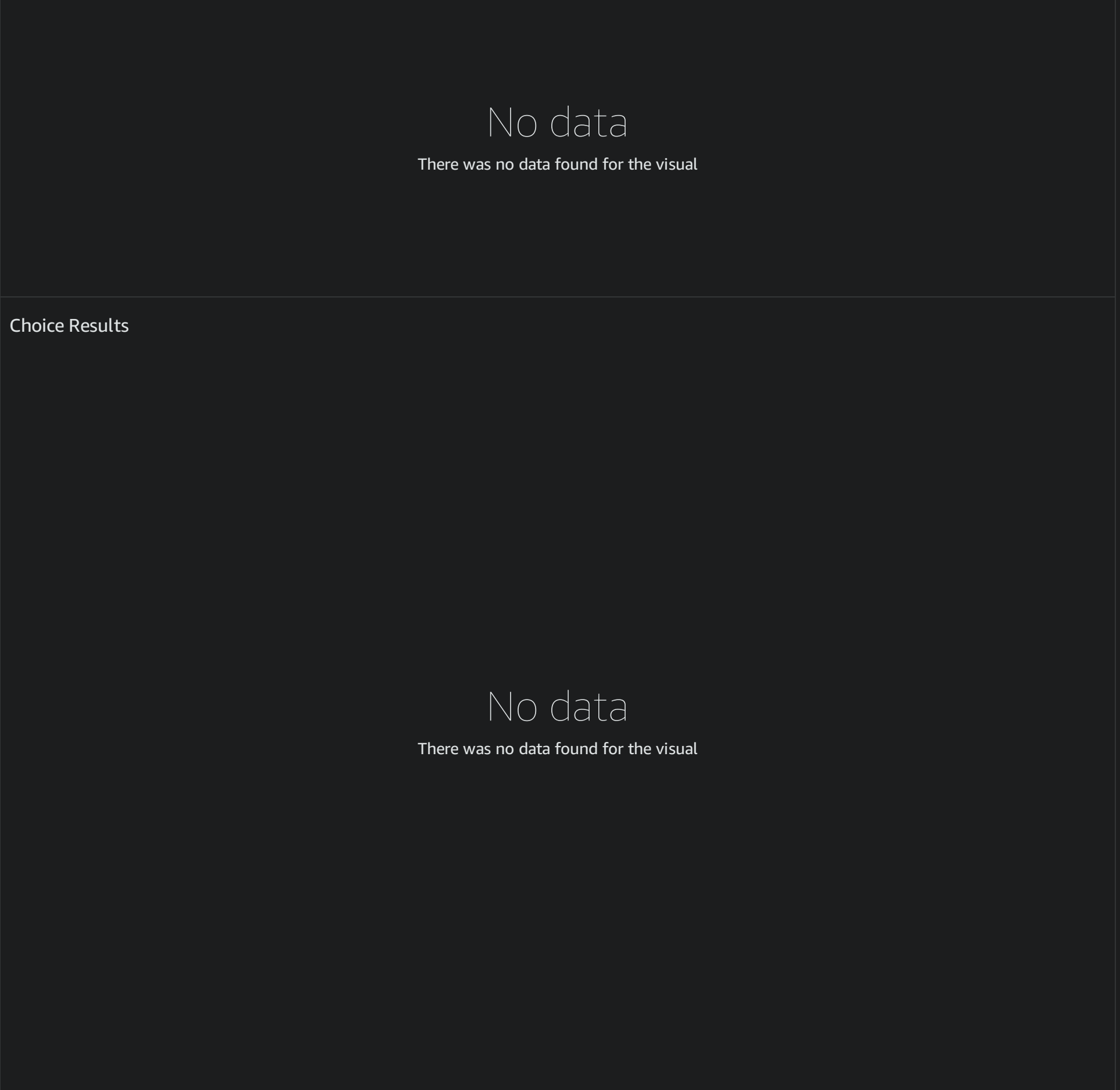


The results below are showing across all survey results. It is recommended you filter to a single survey using the controls above.

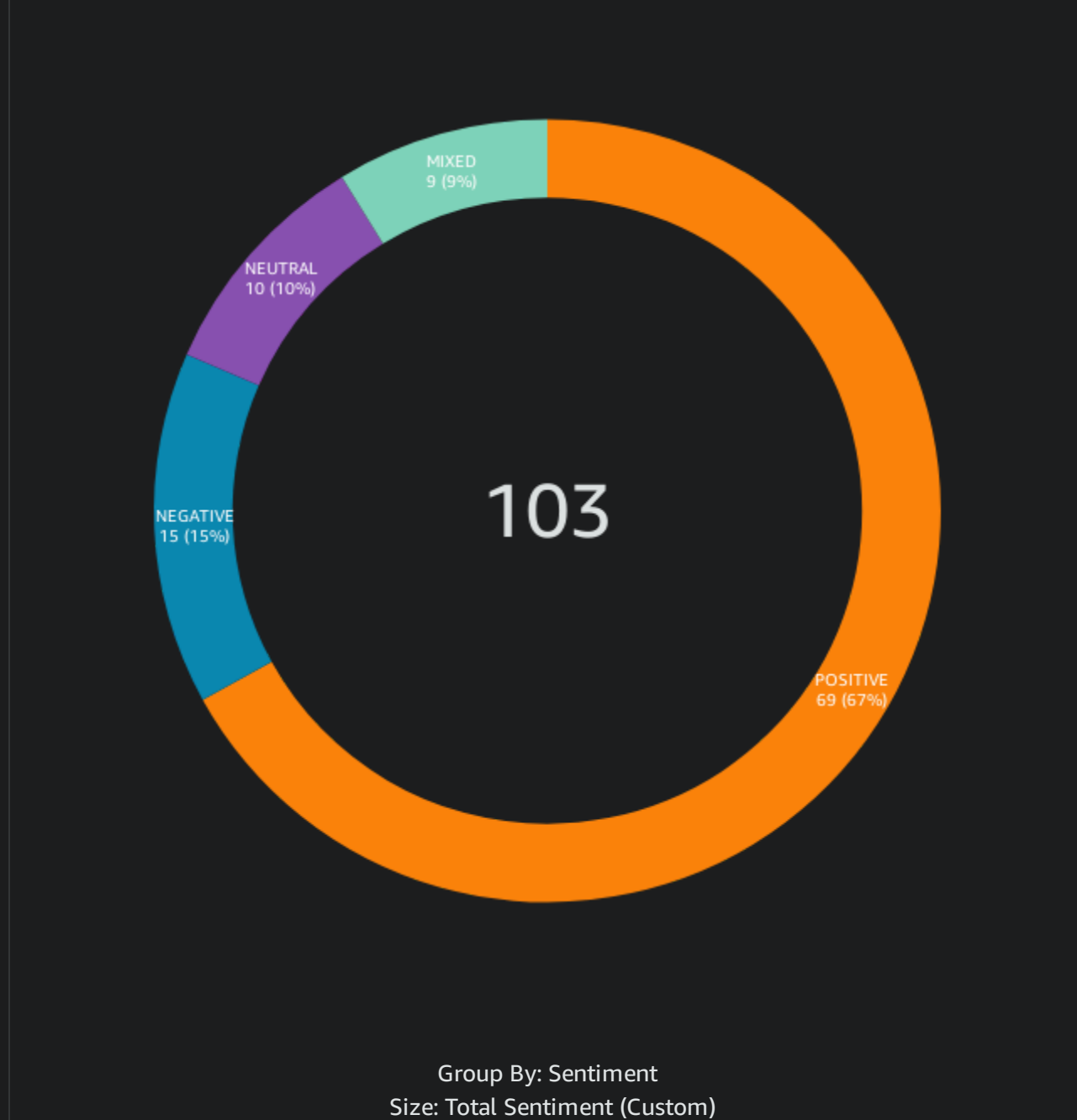
### SCALE RESULTS (Select one to Filter)



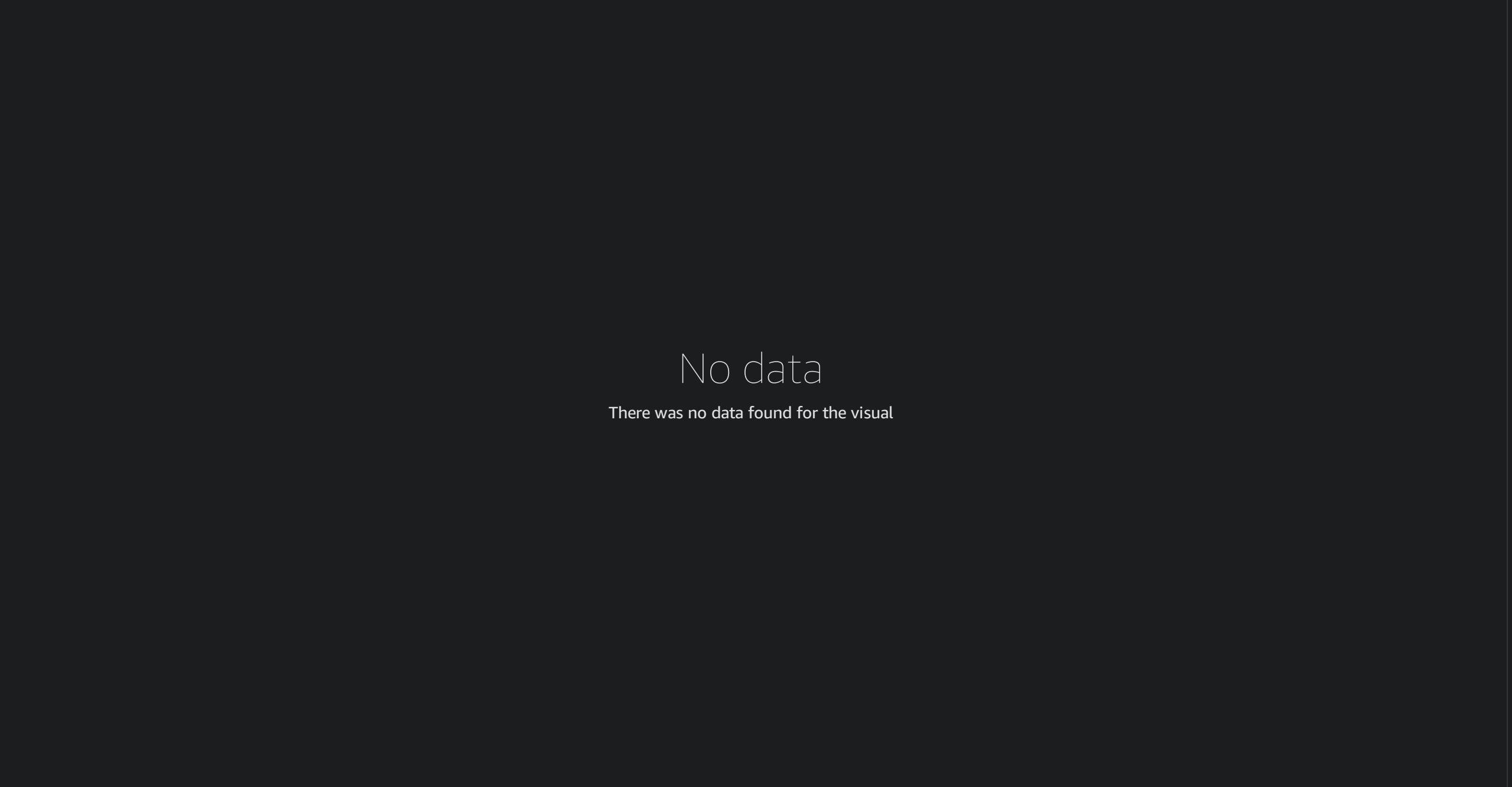
### CHOICE RESULTS (Select one to Filter)



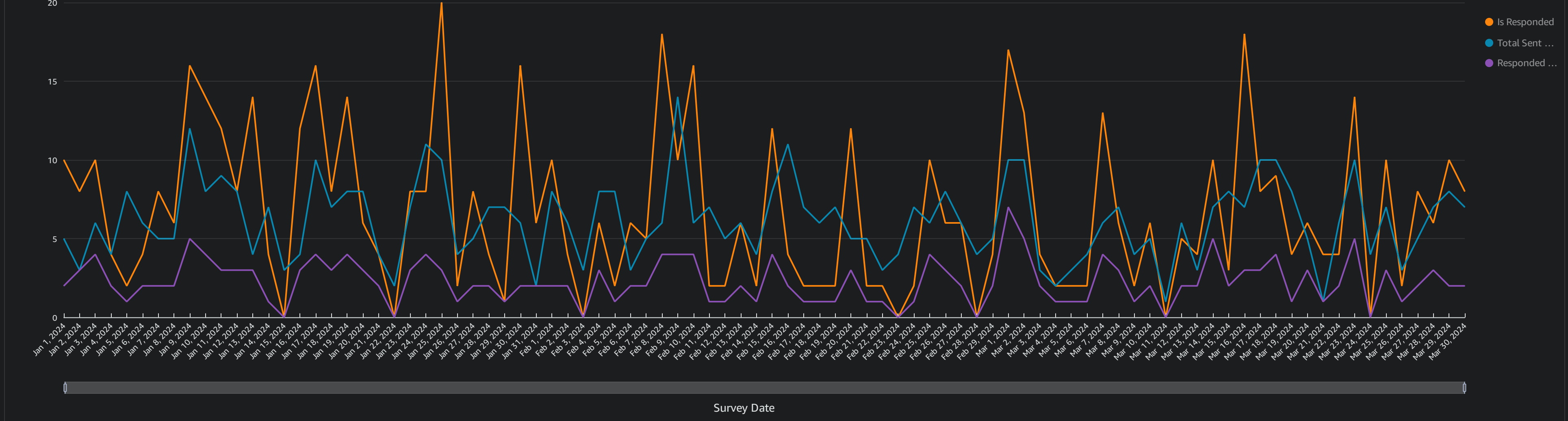
### Sentiment Summary



### Sentiment Details



### Sent vs Responded



### CPSS Score % by Incident Type



### CPSS Score % by Responder



Showing  
Survey: All  
Incident Type: All  
City: All  
Priority: All  
Jurisdiction: All  
Start Date: Mon Jan 01 2024 00:00:00 GMT+0000  
End Date: Sun Mar 31 2024 00:00:00 GMT+0000  
Shift: NULL  
Personnel: NULL  
Call Taker Name: NULL